

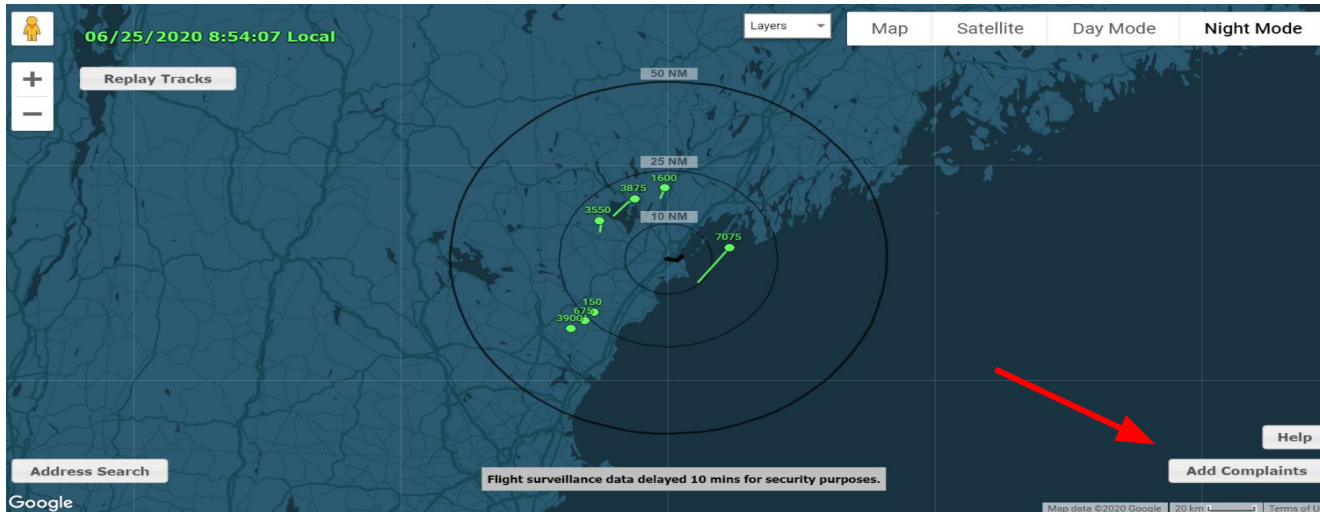
How to Report a Noise Complaint

Please use the link below to access the flight surveillance screen

<https://airport.vector-us.com/Public/PublicPortal.aspx?airportCode=KPWM>

How to Report a Noise Complaint

1. From the Flight Surveillance screen, Click on “Add Complaints”



How to Report a Noise Complaint

2. Complete the form. Fields in red are required.

Add New Complaint

First:* Last:*

Home Phone: () - Cell Phone: () -

Email Address:

Address:

Lat.: Long.:

Res Zone:

Disturbance Type:
Low
Loud Disturbance
Low And Loud
Frequent

Noise Start:

Noise End:

Activity Disturbed:

Aircraft Type:

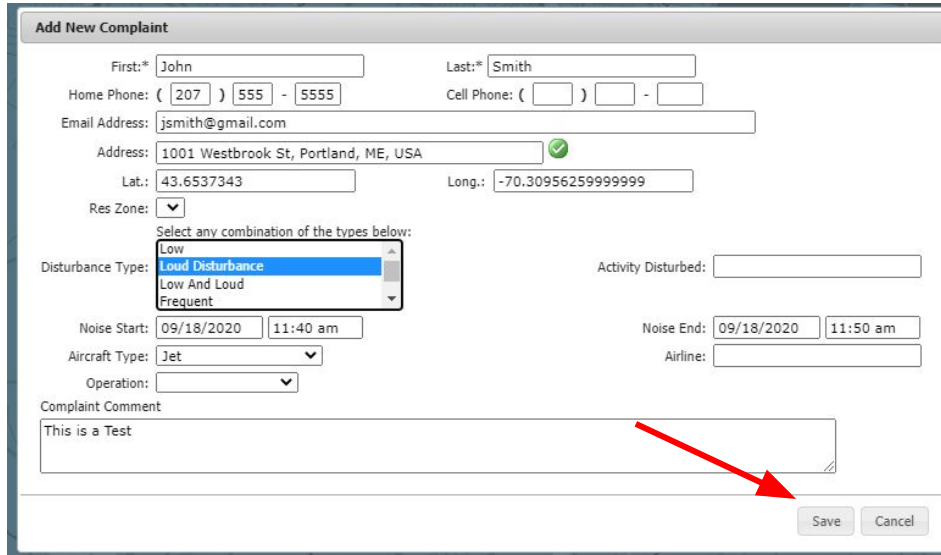
Operation:

Airline:

Complaint Comment

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3. Click Save when form is completed.



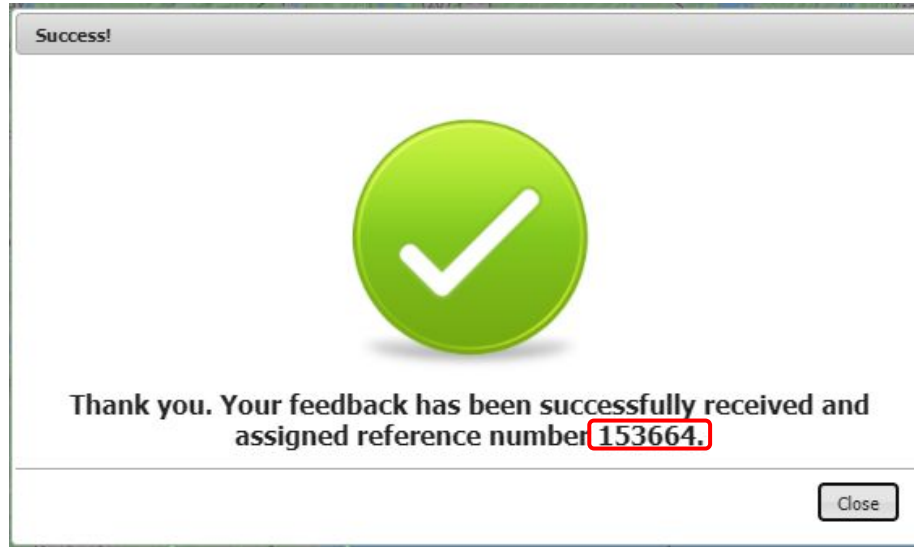
The screenshot shows a web form titled "Add New Complaint". The form contains the following fields and options:

- First:* John, Last:* Smith
- Home Phone: (207) 555 - 5555, Cell Phone: () -
- Email Address: jsmith@gmail.com
- Address: 1001 Westbrook St, Portland, ME, USA (with a green checkmark icon)
- Lat.: 43.6537343, Long.: -70.30956259999999
- Res Zone: (dropdown menu)
- Disturbance Type: (dropdown menu with options: Low, Loud Disturbance, Low And Loud, Frequent)
- Activity Disturbed: (text input field)
- Noise Start: 09/18/2020 11:40 am, Noise End: 09/18/2020 11:50 am
- Aircraft Type: Jet (dropdown menu), Airline: (text input field)
- Operation: (dropdown menu)
- Complaint Comment: This is a Test

A red arrow points from the bottom right of the comment box to the "Save" button.

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4. The system will automatically generate a reference number. Please use this number if calling about a specific event.



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Questions or Comments

Please contact (207) 756 - 8032